

CANCELLATION CONDITIONS

(extract)

IN CASE OF CANCELLATION OF STAY PRIOR TO ARRIVAL AT CAMPING:

Please inform us of your withdrawal upon the occurrence of an event formally preventing your departure and send us a receipt by e-mail to info@camping-theatre.com

If your cancellation is due to a serious and unpredictable problem that you have to face we will refund the amount of the deposit paid.

The fees and cancellation guarantee are lost.

Non-exhaustive list of items for which the money-back guarantee applies:

- Serious illness, serious accident or death including relapse, worsening of a chronic or pre-existing condition as well as the results or aftereffects of an accident that occurred before the contract was taken out of yourself, your legal or de facto spouse, your ascendants or descendants to the 2nd degree, fathers- and mothers-in-law, sisters, brothers, brothers- and sisters-in-law, sons- and daughters-in-law. Death of your uncle, aunt, nephews and nieces.
- Complications of pregnancy occurring before the 7th month of pregnancy of one of the people participating in the trip and insured under this contract, which results in the absolute stopping of any work or other activity.
- Redundancy or termination of employment contract of yourself or your legal or de facto spouse who is insured by this contract, provided that the procedure had not started before the contract was signed.
- Serious damage caused by fire, explosion or water or caused by the forces of nature at your business or private premises and implying the absolute necessity of your being present to take protective measures. Theft or burglary on business or private premises provided that the scale or importance of the theft requires your presence and that the theft takes place within the 48 hours before departure.
- Serious damage to your vehicle within the 48 hours before departure and insofar as the vehicle cannot be used to take you to the place you are staying.
- Getting a job as an employee for a period of more than 6 months and starting during the planned dates of your stay (you must have been registered as unemployed and provided this is not the extension or renewal of your employment contract or an assignment given you by a temporary employment agency).
- Your separation (civil union or marriage) In the event of divorce or separation (civil union) provided the case was submitted to the courts before the trip was booked (official document required as proof).
- Theft of your identity card, driving license or passport within 5 working days prior to your departure, making it impossible for you to complete the border crossing formalities required by the competent authorities.
- Cancellation or modification to the paid holiday dates of yourself or your de facto or legal spouse imposed by your employer who had officially agreed to them in writing before you booked your stay. The document issued by the employer is required. This cover is not available to heads of companies, self-employed people, craftspeople or part-time entertainment workers.
- Change of job Imposed by your superiors and for which you have not requested (does not apply to heads of companies, self- employed people, craftspeople or part-time entertainment workers)

INTERRUPTED STAY EXPENSES

In case of early departure for one of the cases mentioned below, you must inform the reason of your departure to the reception which will fix the conditions of the refund of the part of the not done stay.

The refund will be made later after receipt of the proof.

The fees and cancellation guarantee are lost.

- Serious illness or accident or death of yourself, your legal or de facto spouse, your ascendants or descendants to the 2nd degree, fathers- and mothers-in-law, sisters, brothers, brothers- and sisters-in-law, sons- and daughters-in-law, your legal guardian or any person who usually lives under your roof, of the person accompanying you during your stay and identified by name and insured under this contract.
- Serious damage caused by fire, explosion or water or caused by the forces of nature at your business or private premises and implying the absolute necessity of your being present to take protective measures.
- Theft or burglary on business or private premises provided that the scale or importance of the theft requires your presence.

WHAT ARE YOUR OBLIGATIONS IN THE EVENT OF A CLAIMABLE LOSS? Your declaration of loss (claim)

should be accompanied by the following documents:

- In the event of illness or accident, a medical certificate stipulating the origin, nature, severity and expected consequences of the illness or accident,
- In the event of death, a death certificate and the civil status form,
- Under other circumstances, any documentary proof.

YOUR OBLIGATIONS IN CASE OF CANCELLATION OR INTERRUPTION OF STAY:

Your statement must be accompanied by:

- In the event of illness or accident, a medical certificate stating the origin, nature, severity and foreseeable consequences of the illness or accident,
- In the event of death, a certificate and the civil status file,
- In other cases, any proof.

AFTER RECEIPT OF THE GROUNDS

WE WILL LOAD DEMARTS.